



**CENTRO FEDERAL DE EDUCAÇÃO TECNOLÓGICA DA BAHIA
DEPARTAMENTO I CIÊNCIAS HUMANAS SOCIAIS E LINGUAGENS
MAGISTÉRIO DO ENSINO SUPERIOR**

**ATIVIDADES PARA A LEITURA E ESCRITA EM INGLÊS PARA
TURISMO E HOTELARIA**

LEIA ATENTAMENTE

Esta unidade tem como objetivo ajudar você aprender a entender o que lê em inglês e escrever o que se pede. Não é preciso entender tudo, todas as palavras que lê, mas apenas o bastante para fazer as tarefas propostas. Esse exercício foi criado com a intenção de treiná-lo(a) para trabalhar em hotéis, restaurantes, agências de viagem, centros de informação turística, aeroportos ou qualquer outro tipo de atividade onde a comunicação básica é essencial. As novas tecnologias e a globalização exigem qualidade e rapidez no atendimento, conseqüentemente, é preciso que os profissionais de hotelaria e turismo compreendam o que os seus hóspedes querem dizer. Mesmo as pessoas com pouco ou nenhum conhecimento terão condições de expressar-se nas circunstâncias próprias de sua área de atuação.

Pratique as estruturas, pois, mais do que saber as palavras e a gramática de uma língua, você precisa aprender “como se usa uma língua”, e isso envolve, acima de tudo, adquirir confiança, criar as suas próprias estratégias, reinventar o seu aprendizado. O importante é procurar entender, da maneira que lhe pareça mais adequada.

Good Luck!!!

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Observe o mapa abaixo. Imagine que dois turistas, Robert Dillon e sua esposa, estejam visitando Salvador e lhe faz algumas perguntas. Responda-as utilizando as preposições de lugar, tais como:

| | | | | | |
|----------------|--------------------|---------------------|--------------------|-------------------------|-----------|
| <i>near</i> | <i>next to</i> | <i>behind</i> | <i>across from</i> | <i>at the corner of</i> | <i>on</i> |
| <i>between</i> | <i>on the left</i> | <i>on the right</i> | <i>in front of</i> | <i>past</i> | <i>by</i> |



Perguntas:

a) Where's Museu da Cidade?

b) Where's Jardim das Delicias Restaurant?

c) Where's Basílica Cathedral?

d) Where's São Francisco Monastery?

e) Where's Bahia 180°?

Agora, você terá que informar os preços, serviços e tipos de acomodação que cada um desses hotéis possui:

| | |
|---|--|
| <p><i>THE PHOENIX HOTEL</i> Single room US\$ 16, with bath US\$20; Double room US\$ 28, with bath US\$35; Breakfast US\$ 5 per person; children under 12, 50% reduction.</p> | <p><i>THE PARK HOTEL</i> Bed and breakfast per person US\$16; Double room with bath US\$25; Dinner bed and breakfast US\$29 full board.</p> |
| <p><i>THE DALTON HOTEL</i> Single room with bath US\$30; Double room with bath US\$60; Children under 12 in same room as their parents free; Breakfast US\$6 per person.</p> | <p><i>THE CASTLE INN</i> Single room US\$12; Double room US\$15; Includes continental breakfast; English breakfast US\$3 extra.</p> |

- Which hotel is the cheapest? Which is the most expensive?
- In which hotels all rooms have a bathroom?
- In which months do the rates apply?
- In which hotel can children stay free in the same room as their parents?
- Which hotels include breakfast in the room rate?
- Which hotels quote an inclusive rate for dinner, bed and breakfast?
- Which hotel only quotes per person?
- In which hotel is there the smallest difference between the price of a single room and the price of a double room?
- Find a word meaning "room rates".

Complete as sentenças. As palavras que faltam estão na tabela abaixo.

| | | | | | | | | | |
|---------------|-----------------|-------------|---------------|-----------|-------------|-------------|----------------|-----------------|-------------|
| <i>charge</i> | <i>per room</i> | <i>cost</i> | <i>double</i> | <i>to</i> | <i>bath</i> | <i>less</i> | <i>English</i> | <i>includes</i> | <i>stay</i> |
|---------------|-----------------|-------------|---------------|-----------|-------------|-------------|----------------|-----------------|-------------|

- (The Castle Inn) The prices include Continental breakfast. If you want a full _____ breakfast you'll have to pay extra.
- (The Dalton Hotel) There is no _____ for children under 12 who _____ in the same room as their parents.
- (The Park Hotel) There is a rate of \$25 which _____ dinner, bed and breakfast.
- (The Park Hotel) The rates quoted for this hotel are per person, not _____.
- (The Phoenix Hotel) It will _____ \$20 for a _____ room with _____.
- These are rates for June _____ September. You would pay _____ at other times of the year.

Agora, como recepcionista do hotel “Studios Inn”, você precisa enviar um e-mail para um cliente que solicitou as seguintes informações:

1. What kind of rooms are there available in this hotel?
2. How much does a standard suite cost?
3. Which facilities do they have for the executive suite?
4. How much do they charge for children under 14 who stay with two adults?
5. What other services are offered in every room of this hotel?

STUDIOS INN HOTEL

Information:

PRICES

Executive Suite (two luxury bedrooms) \$695 per night
Bedroom 1 has king size bed, bathroom
Bedroom 2 has two queen size beds, bathroom plus connecting parlor with wide screen ,TV, wet bar, guest washroom.

Standard suite \$450 per night
Bedroom with king size bed, bathroom, wet bar, parlor

Double room (1 or 2 people occupancy)
With king size bed \$125 per person supplement
With two queen size beds \$125 per person supplement
(children under 14 sharing a room with two adults stay free)

Single room (1 person occupancy) \$170 per night
With one double bed

Extras:

Cot/rollaway bed (for children under 8)

All our rooms have private bath, shower, direct dial, telephone, individual climate controls and color TV.

State tax (current at 18%) will be added to all charges. Service included. Additional gratuities at your discretion.

Dear Mr./Mrs. _____,

Sincerely yours,

Reception Manager

Agora se familiarize com os tipos de transporte disponíveis no Brasil e como você pode auxiliar a sua clientela na escolha do mais adequado para cada tipo de turista.

Text: Means of Transportation in Brazil

The Large Brazilian cities - especially those considered as aerial gateways, such as Manaus, Belem, Recife, Salvador, Rio de Janeiro, Sao Paulo, Porto, Alegre, Brasilia and Foz do Iguassu - are linked to the rest of the world through regular flights. Brazil has an efficient domestic air service with jet planes flying to and from the large cities.

Bus transportation is the main system used to link Brazilian cities. Just about every single city in Brazil can be reached by bus. This **Guide** offers all the information needed to be able to travel by bus. City buses still do not offer the same levels of comfort and efficiency found in the more developed countries. In the large capital cities there are the so-called "executive buses" with air conditioning and music. These buses travel long distances and passengers are not allowed to remain standing.

Train transportation in Brazil does not offer the same comfort and speed which are found in the Northern hemisphere. Thus, the use of trains for tourism is very limited.

Ships are another poorly developed transportation sector. Ships are mainly used in the Amazon and to a lesser extent in the Northeast. It is almost non-existent in the Southeast and South. However, travel agencies in the large cities do arrange cruises on foreign ships that travel along the Brazilian coast.

In spite of high gasoline cost this is the most used means of transportation in Brazil for tourism purposes. Generally speaking, Brazil has an excellent network of roads and highways. Renting a car is no problem, especially in big cities where there are car rental offices located at the airports. You will find in this **Guide** the addresses and phone numbers of car rental agencies under the title "Autolocadoras".

In large cities, taxis normally remain at the stands. Some circulate in search of passengers and can be stopped with a wave of the hand. There are three types of taxis: the common taxi, normally a small car; the special taxi radio-taxi, usually a larger and more comfortable car and the luxury taxi, a car with air conditioning that can be found in front of the hotels and airports. (*Extracted from GUIA DO BRASIL, 1998 - QUATRO RODAS, p. 50*)